



Dear RPCHC Client,

Since March 2020, Regent Park Community Health Centre (RPCHC) continues to provide services during the COVID-19 Pandemic. We thank you all for your ongoing support and appreciation for our services.

We have had to change how we provide services, including adjusting our hours and providing some services virtually (by phone or video). We want to take this opportunity to update you about the additional steps we are taking to ensure health and safety of our staff, clients and the community at large:

- If you feel unwell, we encourage you to stay home and call for an appointment or to speak to your provider. This helps reduce the spread of symptoms.
- We will be continuing to offer virtual appointments and programming where appropriate and as needed. Please speak with your provider about what service option best meets your needs
- **Clients will be asked to wear a clean face mask** at all times during their visit at the RPCHC. If you do not have a mask, RPCHC will provide you with one.
- Everyone has to answer screening questions before entering the building.
- All staff are wearing some form of PPE, which may include a face mask, face shield, gown and gloves. This is to help keep both you and staff safe.
- To reduce the spread of infection, we need to continue to limit the number of people in our building at any one time. Please do not bring other people with you unless absolutely necessary. Exceptions could include your children if you cannot find childcare, and people who help or support you to access service. Our hours of service have changed for all of our programs. They have been posted on this website, or you can call us at (416) 364-2261 for more information.

We are confident that with your help, we will continue to deliver quality care while ensuring health and safety for all. As always we look forward to serving you, keeping you safe and minimizing the spread of COVID 19 in the process.

If you have any questions or concerns, please speak with your provider or call (416) 364-2261 and ask to speak with a manager.

Sincerely,
Regent Park Community Health Centre

Main Office

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Switchboard

Phone: 416-364-2261
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Clinical

Phone: 416-203-4507
Fax: 416-364-0822

Community Health

Phone: 416-203-4506
Fax: 416-364-0822

Dental

Phone: 416-364-7019

Pathways to Education

2nd Floor,
411 Parliament Street
Toronto, ON M5A 3A1
Phone: 416-642-1570
Fax: 416-642-1577

EarlyON

Upper Level
38 Regent Street
Toronto, ON M5A 3N7
Phone: 416-362-0805
Fax: 416-362-5899

Diabetes Education Program

409 Parliament Street
1st Floor
Toronto, ON M5A 3A1
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www.regentparkchc.org